

#we care



world of cooking

www.mkn.com/service-support

The 6 **MKN WE CARE** Service Packages

It's always the little things that make the difference! We don't only see ourselves as professional cooking equipment manufacturers, but also as long-term partners. We simply want you to get the most out of your MKN cooking appliances and enjoy our premium equipment for many years to come. That's why we have developed our **MKN We Care Service concept**. Benefit now from our service packages available at all-inclusive prices and a partnership with MKN catering to all your needs and wants. Reliable kitchen equipment which won't let you down and achieves the best possible cooking results. **We care about you!**

Service package 1	Service package 2	Service package 3	Service package 4	Service package 5	Service package 6
Maintenance Guide	Operational Check	Safety & Maintenance Inspection	Spares Box	Extended Warranty	Lifecycle Partnership
Useful service information about your MKN appliances	We check that your MKN appliances are in perfect working order and functioning reliably	One-time maintenance and inspection at a fixed price	Customized spare and wear part packages	Additional warranty for your MKN appliances	Our full service package ensures that your appliances are fully operational.



Service package 1 Maintenance Guide

Our 14-page useful guide shows you how to keep your MKN appliances in top condition.

Get it now free of charge!



Service package 2 Operational Check

Have your appliances had a long service life? Do they require maintenance? We put your equipment into operation again and carry out a function test.

Option: Business Training

Get the most out of your appliances with effective training!



Service package 3 Safety & Maintenance Inspection

One-time maintenance and inspection at a fixed price.

Our services:

- Business check
- Complete maintenance at a special price incl. software update.



Service package 4 Spares Box

Having the right spare parts at the right time is essential for smooth operation. This is what our MKN Spares Box guarantees you! Enjoy special conditions when purchasing our customized spare and wear part package.



Service package 5 Extended Warranty

Our Extended Warranty package protects your MKN appliances for an additional 6 months after the initial warranty period has expired. We provide you with additional warranty coverage in the event of unexpected repair costs (after maintenance has been carried out).



Service package 6 Lifecycle Partnership

Our services:

- Incl. full service and software update for 3 years
- No service costs for one year
- In the event of required service we coordinate the procedure
- Original spare parts available at the best price and in 24 hours only